

## MISSION STATEMENT

Foster partnerships and provide quality person-centered and family-focused services and supports that promote self-determination.



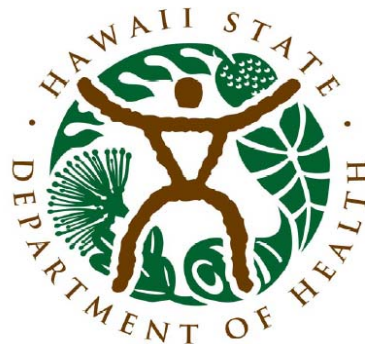
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GOVERNOR

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# CASE MANAGEMENT BRANCH (CMB)

3627 Kilauea Avenue, Room 104  
Honolulu, Hawaii 96816

Hawaii State Department of Health  
Developmental Disabilities Division



## WHOM DO WE HELP?

We assist people with developmental or intellectual disabilities, and their families or guardians.

## WHAT IS AN INTELLECTUAL DISABILITY (ID)?

This refers to a person with significant subaverage general intellectual functioning with moderate adaptive functioning and manifested before the age of eighteen.

## WHAT IS A DEVELOPMENTAL DISABILITY (DD)?

A developmental disability is a severe chronic disability which:

- 1) Is attributable to a mental or physical impairment or combination of mental and physical impairments;
- 2) Is manifested before age twenty-two;
- 3) Is likely to continue indefinitely;

- 4) Results in substantial functional limitations in three or more areas of major life activities: self-care, receptive and expressive language, learning, self-direction, capacity for independent living, economic sufficiency; and
- 5) Reflects the need for a combination and sequence of special interdisciplinary or generic care, treatment, or other services, which are lifelong, or of extended duration and individually planned and coordinated.

## HOW TO APPLY FOR SERVICES

Oahu . . . . . 733-1689

### NEIGHBOR ISLANDS (AREA CODE 808)

**HAWAII:**  
 East . . . . . 974-4280  
 West . . . . . 327-6212  
 North . . . . . 887-6064

**KAUAI . . . . . 241-3406**

**MAUI/LANAI . . . 243-4625**

**MOLOKAI . . . . . 553-7898**

## OAHU UNITS:

Case Management Unit 1  
(Metro Honolulu) – 733-8379

Case Management Unit 2  
(West Oahu) – 692-7485

Case Management Unit 3  
(Ewa Beach) – 692-7493

Case Management Unit 4  
(Windward Oahu) – 233-5371

Case Management Unit 5  
(Waipahu) – 453-5925

Case Management Unit 6  
(Mililani-Kahuku) – 453-5935

Case Management Unit 7  
(Salt Lake - Pearl City) – 453-6594

Case Management Unit 8  
(Central Honolulu) – 453-5985

## WHAT DO WE DO?

### 1) Intake

- Point of initial contact and entry
- Information and Referral
- Eligibility Determination
- Community Education

### 2) Case Management Services

- Provides outreach to the community, including community education and information;
- Identifies what supports the person has, wants, needs;
- Identifies what supports are necessary to assure the individual's health and safety and well-being;
- Assists individuals in developing a plan to support them in their desired life; and
- Assists individuals in obtaining supports and services needed, including supports provided or funded by the Developmental Disabilities Division such as:
  - \* Home and Community-Based Services - Services for individuals with developmental or intellectual disabilities (DD/ID) that provides an alternative to institutional placement. Services may include personal assistance/habilitation, respite care, employment services, chore, specialized medical equipment and supplies, environmental accessibility adaptations, adult day health, skilled nursing, emergency outreach, emergency respite, emergency shelter, training and consultation, vehicular

modification, assistive technology, personal emergency response system, and non-medical transportation.

- \* Long-Term Adult Supports & Resources – 100% state-funded purchase of service programs for those individuals not eligible for Medicaid waiver services or other federally reimbursed programs. In addition to ensuring an individual's health and safety, the goals for the purchase of service programs include:

- Increase natural supports for the individual;
- Increase knowledge of the individual's community;
- Increase opportunities for the individual to contribute to the community; and
- Increase the individual's independence in the community.

- \* Family Support Services Program – A state-funded flexible reimbursement program which supports individuals living in the family home.

## WE CAN PROVIDE SPECIAL ASSISTANCE:

- a sign language interpreter;
- a bilingual interpreter; and/or
- TTY hearing impaired telephone services.  
*Advance notice is required.*

## WE ARE HERE TO HELP YOU!

The Hawai'i State Department of Health provides access to its activities without regard to race, color, national origin, language, age, sex (including gender identity or expression), sexual orientation, religion, or disability.

Within 180 days  
of a problem, contact:

Case Management Branch  
3627 Kilauea Avenue, Room 104  
Honolulu, Hawaii 96816  
(808) 733-9172

or our Affirmative Action Officer at:

P. O. Box 3378  
Honolulu, Hawaii 96801  
(808) 586-4614 (voice/TTY)  
email [aao@doh.hawaii.gov](mailto:aao@doh.hawaii.gov)

Website: [health.hawaii.gov/ddd](http://health.hawaii.gov/ddd)